

***Finance & Operations  
Committee Meeting Minutes***  
*Connect for Health Colorado Meeting Room  
East Tower, Suite 1025  
3773 Cherry Creek N Dr., Denver, CO 80209  
August 24, 2015  
9:30 AM – 11:30 AM*

**Board Members Present:** Nathan Wilkes

**Board Members Joining via Phone:** Sue Birch, Davis Fansler and Denise O’Leary

**Staff Present:** Marcia Benshoof, Brian Braun, Luke Clarke, Kevin Patterson, Alan Schmitz, Lisa Sevier and Adele Work.

**I. Welcome and Introductions**

- Nathan Wilkes chaired the Committee meeting and called the meeting to order at 9:30 am and welcomed those in attendance, both in-person and on the phone.

**II. Financial Update**

Brian Braun, Chief Financial Officer, took the Committee through the June fiscal year-to-date Statement of Activities and Statement of Financial Position. Revenue accrual for the estimated broad market assessment have exceeded the budget. Tax credit donations are on budget and the Cover Colorado and individual assessment fees are ahead of budget.

Year-to-date expenses, including depreciation have resulted in net assets increasing since the same period a year ago. The primary expense variance is the Customer Service Center which is close to the total expected expense for the fiscal year, as reported to the Operations Committee in March.

It is Connect for Health Colorado’s policy to require Board approval for the A-133/Financial auditing company. The Committee approved the staff’s recommendation to continue with Kunding, Corder and Engle, P.C., and will make a recommendation to the Board during the September Board meeting.

**III. Strategic Planning Process**

CEO Kevin Patterson discussed his plan to extend the focus from the operating plan for the year to a three year strategic framework. A request has been made to State Network to assist the Marketplace with a strategic plan that will allow a look at options for processes. This will give Connect for Health Colorado an understanding of the impacts of different processes and help in the determination of the goals for the Marketplace in three years as well as what it will take to achieve the goals.

It is important to determine the value proposition for Connect for Health Colorado, a good start for all of this would be for the Board to arrive at five or so, top metrics. These metrics would indicate what the Board wants leadership to focus on. This will allow the Board to be concerned with the higher level decisions while the staff focuses on the more detailed. Decisions.

The possible value of the 1332 waivers toward the customer experience was discussed. In particular, how can income be better defined to help expedite the determination process.

**IV. Board Audit Reports**

Alan Schmitz, General Counsel, updated the committee on the ongoing audits currently taking place with in Connect for Health Colorado:

- An Annual Smart Audit – a report for CMS
- A response to the State Auditors recommendations from the last performance audit, this response will take place as a hearing on August 31<sup>st</sup>.
- The office of the Inspector General is auditing verifications
- An OIG Privacy & Security Audit from the Treasury Inspector General
- The A133/Financial Audit
- An OIG Internal Controls Office
- An IRS Security Audit.

**V. Public Comment**

None.

Meeting adjourned at 10:25 am.

Respectfully submitted,

Nathan Wilkes