

Board Meeting Agenda
Connect for Health Colorado Meeting Room
East Tower, Suite 1025
3773 Cherry Creek N Dr., Denver, CO 80209
July 8, 2013
8:30 AM – 12:00 PM

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| I. | Business Agenda | 8:30 – 8:35 AM |
| | <ol style="list-style-type: none"> 1. Call to order, roll call and introductions 2. Approval of minutes 3. Discuss any changes to agenda 4. Disclosure of conflicts of interest | |
| II. | Board Development and Operations | |
| | <ol style="list-style-type: none"> 1. Board Chair Report 8:35 – 8:50 AM <ol style="list-style-type: none"> a. Board Membership Update | |
| III. | Exchange Development and Operations | |
| | <ol style="list-style-type: none"> 1. CEO Report 8:50 – 9:10 AM <ol style="list-style-type: none"> a. Grant Update b. Annual Review 2. Finance Committee Update <ol style="list-style-type: none"> a. Recommendation on Investment Options for New Funding 9:10 – 9:25 AM <ol style="list-style-type: none"> i. Presentation ii. Public comment iii. Vote 3. IT & Implementation Committee Update on IV&V Report #3 9:25 – 9:45 AM 4. Report on Comments on HHS Notice of Proposed Rulemaking (NPRM): Oversight and Monitoring of Privacy and Security Requirements 9:45 – 10:00 AM <ol style="list-style-type: none"> i. Recommendation ii. Public comment iii. Vote | |
| | Break 10:00 – 10:10 AM | |
| | 5. Technology Demo | 10:10 – 10:30 AM |

6. Customer Service	10:30 – 10:45 AM
a. ACD/IVR Vendor Contract	
i. Recommendation	
ii. Public comment	
iii. Vote	
b. Customer Service Update	10:45 – 11:00 AM
7. Outreach, Education and Marketing Update	11:00 – 11:10 AM
IV. Executive Session – Personnel	11:10 – 12:00 PM
V. Adjourn	12:00 PM

MEETING INFORMATION

The order in which agenda items are considered may be subject to change. Public comment is taken on action agenda items. Prior to making your comments, please state your name for the record and identify any group or organization you represent. Depending on the number of individuals wishing to address the board, the chair may establish specific time limits on presentations.

*Materials available for this meeting are posted on the website at:
<http://www.ConnectforHealthCO.com/stakeholders-and-board/all-upcoming-meetings/>
 Check the website for agendas, minutes, background materials, and to confirm meeting times and locations.*

*The Board meeting will be available via audio. The call in number is:
1-641-594-7000 PIN: 855 9663#*

FOR THE AUDIENCE CALLING IN PLEASE DO NOT PUT THE CALL ON HOLD AT ANY TIME DURING THE CONFERENCE. PLEASE PUT YOUR PHONES ON MUTE DURING THE CALL UNLESS YOU WISH TO SPEAK DURING PUBLIC COMMENT.