COLORADO
HEALTH
BENEFIT
EXCHANGE

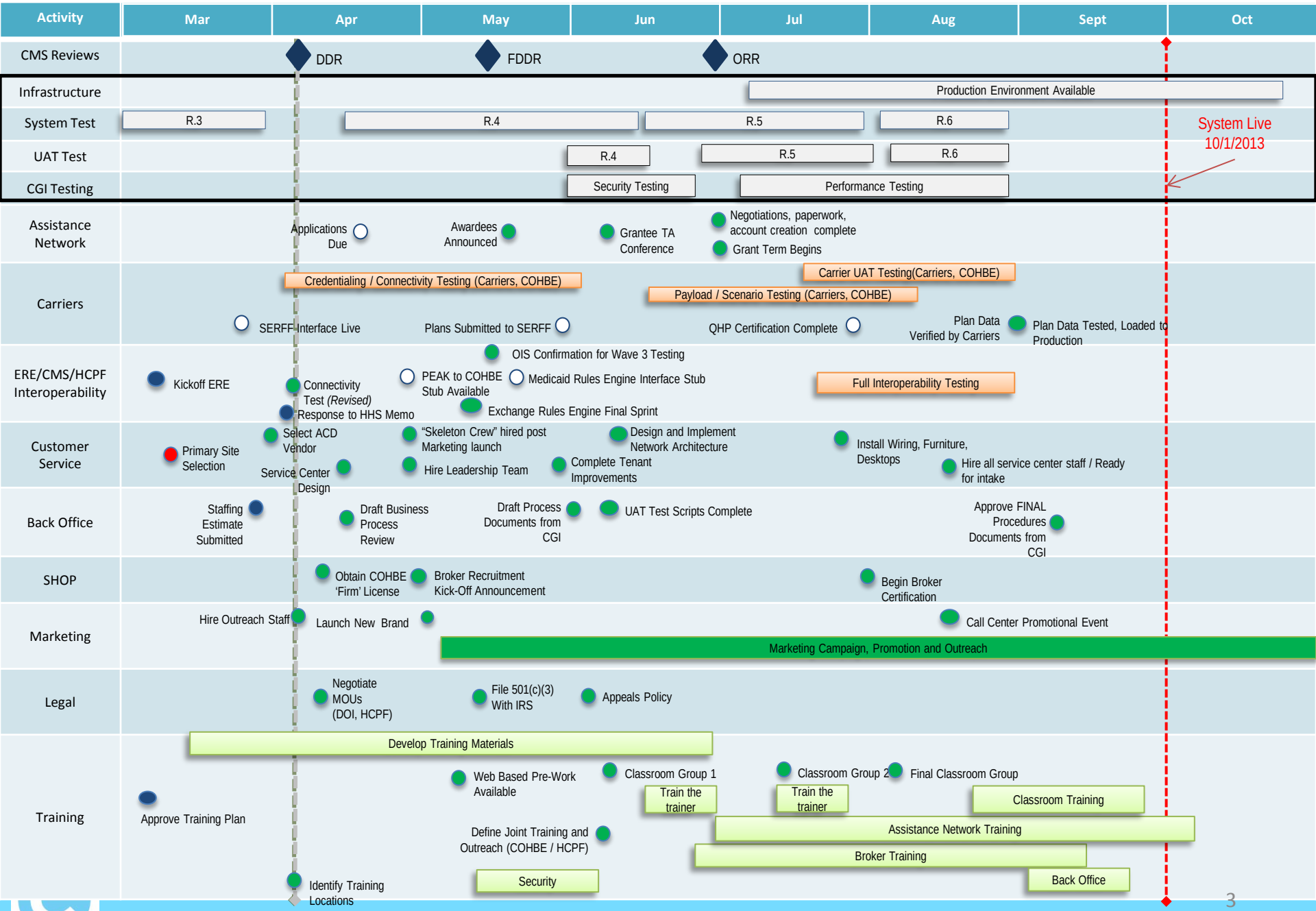
Implementation Overview – Looking Ahead

April 8, 2013

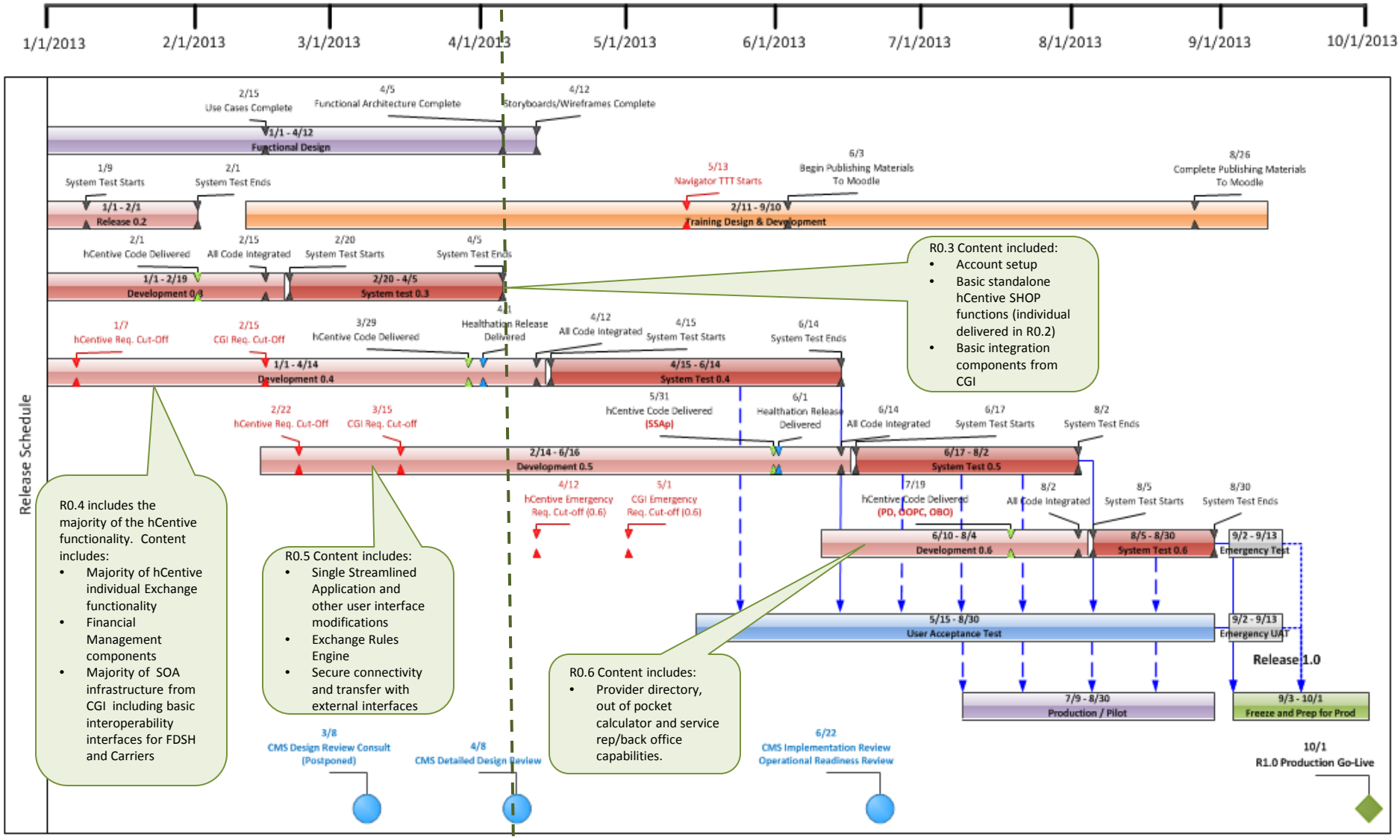
Agenda

- High Level Schedule and Release Plan
- Status
- Key Risks
- Update on IV&V Action Items
- Questions?

COHBE High Level Schedule



COHBE Release Schedule to Go-Live



Status of Key CGI Deliverables Due Before June 30, 2013

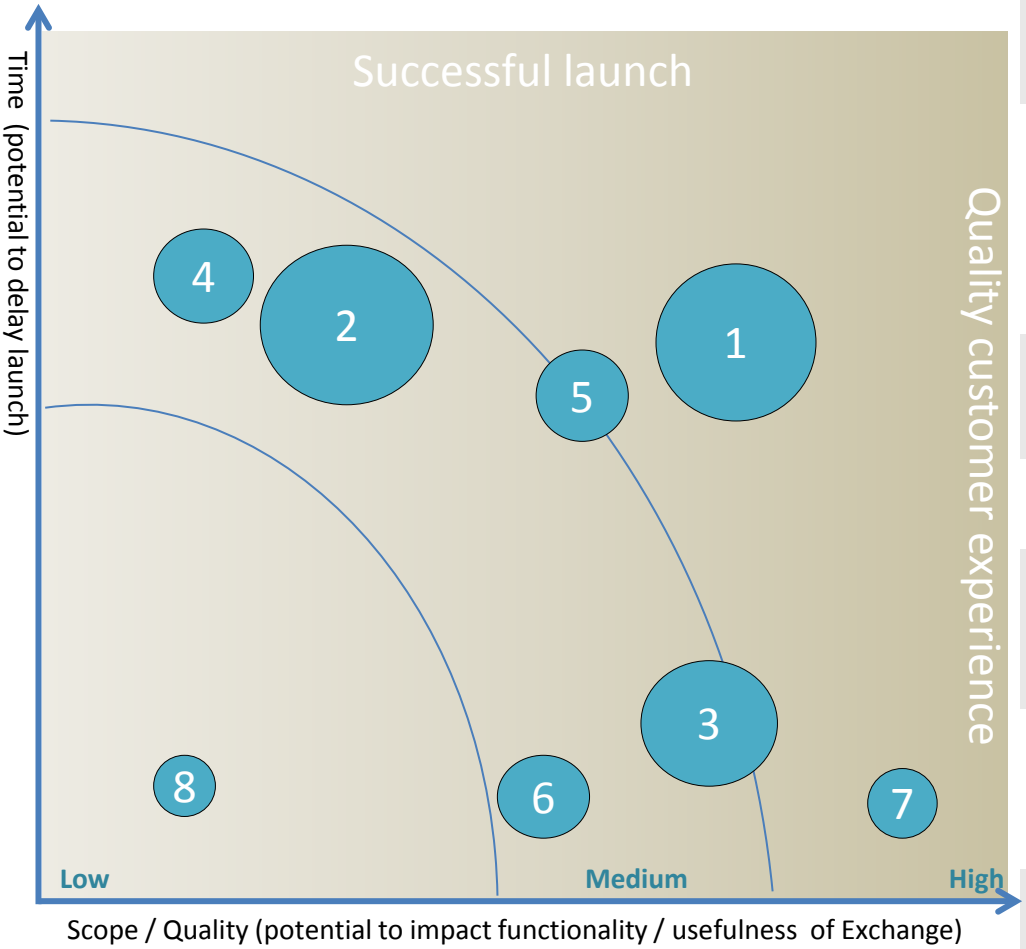
ID	Deliverable Name	Status
DEL01	Development and Test Environments	Approved
DEL02	Project Management Package	
DEL03	Detailed Project Schedule	
DEL04	Quality Management Plan for Implementation	
DEL05	Requirements Validation Document	
DEL06	Dental and Vision Planning and Analysis Document	
DEL08	Software Delivery to Integration Test for Iterations 1-5	
DEL10	Software Delivery to Integration test for Iterations 6-10	
DEL11	Software Delivery to Integration test for Iterations 11-15	
DEL12	Master Test Plan	
DEL13	Training Plan	
DEL07	Security Plan	Delivered
DEL09	Capacity and Performance Plan	In progress – due May 17
DEL14/DEL15	Software delivery to System Test (R0.5)	In progress - due June 19
DEL19/DEL20	Software Delivery to Integration Test for Iterations 16-20 and Dental	In progress – due May 17
DEL34/DEL35	Business Continuity Plan and Continuity of Operations Plan	Due June 13
DEL36	Quality Management Plan for Operations	Due June 24

Current COHBE Status Dashboard

Trending Green ↑ Holding Steady → Trending Red ↓

		Last Report	Current		Comments	Return to Green Plan	Target Date
Overall		🟡	🟡	→			
Staff	COHBE	🟢	🟢	→	Resources are in place according to plan.		
	CGI	🟢	🟢	→	Resources are in place according to plan.		
Schedule	COHBE	🟡	🟡	↑	COHBE plan needs to be updated to include Eventus activities	COHBE plan is nearly complete and includes CGI milestones and dependencies. Need to integrate Eventus milestones and dependencies.	April 2013
	CGI	🔴	🟡	↑	Development is on track, very tight timeline	CGI plan is complete. COHBE and CGI have implemented several mitigation strategies to reduce risk of finding significant issues late in the test cycle.	Ongoing
	Eventus	N/A	🟡	↑	Detailed project plan needs to be developed	Eventus and COHBE PMO to work together to create comprehensive plan for all call center activitites, COHBE to incorporate dates and dependencies into COHBE plan	April 2013
Scope		🔴	🟡	↑	Changes to baseline scope - additions, clarifications, deletions and deferrals - continue to be identified. Continuing discussions for new requirements for hCentive CRs for baseline versus custom.	Rate of identification of new requirements has decreased, however, COHBE is still identifying changes for CGI / hCentive that appear to be 'must haves' for go-live. COHBE and CGI to begin process of 'freezing' go-live scope.	April 2013
Ext. Dependencies	State Interfaces	🟡	🟡	↑	COHBE and HCPF have reduced the number of interfaces needed for Oct 2013.	Since last meeting, COHBE and HCPF have made significant progress. The number of interfaces needed to achieve the interoperability envisioned between the teams for 2013 has been reduced to a manageable number. Agreement on shared milestone dates and activities to be complete by end of April.	April 2013
	Carriers	🟡	🟡	↑	Reporting as yellow because of compressed timeline to complete all activities.	Review and monitor combined COHBE/CGI carrier timeline.	ongoing
	Plan Loading	🟡	🟡	→	Reporting as yellow because of compressed timeline to complete all activities and dependency on external agency (SERFF) for key deliverable.	review and monitor combined COHBE/ DOI/ SERFF / carrier timeline.	ongoing

Key Implementation Risks



*Size of bubble indicates relative impact

#	Risk Description	Trend Since Last report
1	Availability and Functions of the Shared Eligibility Service (now two tools – a Medicaid Rules Engine and an Exchange Rules Engine)	Steady: COHBE and HCPF have agreed that the Exchange eligibility rules engine should be developed by COHBE. As a result, CGI has contracted with a team of eligibility experts to develop the rules engine.
2	Functionality gaps or coding errors in base system require additional development effort and/or impact operational metrics	Steady: mitigation approach implemented but we will not know full impact until later testing phases
3	Service center availability	Risk has increased with tightened timeframe, however there will be a COHBE call center
4	Availability of Federal Data Hub	Significant improvement: we are testing with the hub in May
5	Timely availability of standardized tool for carriers to load and DOI to certify plans (SERFF)	Technology risks is significantly reduced due to availability of test site and templates; process timeline is tight
6	Carrier alignment and system integration)	Significant improvement
7	First release of the Exchange system will have a base level of functionality	New risk. A communication plan to establish expectations is being developed.
8	Time for CMS to develop policies	Mitigated: all guidance we will be able to address prior to Oct 2013 has been received

Update on Initial Independent Verification and Validation (IV&V) Findings

Companies hire IV&V vendors to provide a point-in-time, external, unbiased view of issues and risks associated with large scale projects. The most valuable findings come early in the project, when findings can be remediated.

Issues identified in IV&V Review	Status	Corrective Actions	Due Date
Issue 1: Integrated Project Schedule is not complete	Remediation in process	COHBE plan, including CGI integration points has been completed. COHBE PMO is working with Eventus to incorporate their milestones into the integrated plan.	4/15/13
Issue 2: Scope expansion and Change Requests to be integrated into the project schedule	Remedied	All approved change requests have been integrated into project plan.	
Issue 3: Not sufficient visibility into content of development Releases	Remedied	COHBE and CGI will be reviewing weekly builds of code from hCentive during remaining releases to reduce risk that errors are found late in the test cycle.	
Issue 4: Need for additional PMO and other project resources (both COHBE and CGI)	CGI: Remedied COHBE: Remediation in process	COHBE added dedicated PMO resource to the PMO as a result of the IV&V findings. In addition, COHBE has temporarily allocated resources to the PMO team to assist in operationalizing key PMO processes and integrate with new vendor(s). COHBE has provided these updates to the IV&V vendor and is awaiting confirmation that the COHBE issue is remedied.	4/15/13
Issue 5: Updating deliverables in the development project plan **- Part 1: dates do not align with SOW** **- Part 2: late tasks in plan**	Part 1: Remediation in process Part 2: Remedied	COHBE and CGI to revise the SOW to reflect current dates.	5/1/13
Issue 6: Project plan does not reflect the evolution of development methodology	Remedied	CGI's team and plan are aligned around the agreed-upon release schedule.	

Questions ?