

Colorado Health Benefit Exchange
Board Meeting Agenda

Mile High Room, COPIC
7351 E. Lowry Blvd.
Denver, CO 80230
August 13, 2012
8:30 AM – 11:30 AM

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|---|-----------------|
| I. Business Agenda | 8:30 - 8:35 AM |
| 1. Call to order, roll call and introductions | |
| 2. Approval of minutes | |
| 3. Discuss any changes to agenda | |
| 4. Disclosure of Conflicts of Interest | |
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| II. Board Development and Operations | 8:35 - 8:45 AM |
| 1. Board Chair Report | |
| a. Update on Grant application | |
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| III. Exchange Development and Operations | |
| 1. ED/CEO Report | 8:45 - 8:50 AM |
| 2. Project Update | 8:50 - 9:15 AM |
| 3. Policy Issues | 9:15 - 11:15 AM |
| a. Complaint Management | |
| i. Public Comment | |
| ii. Vote | |
| b. Single Streamlined Application | |
| i. Report from SHOP Advisory Group | |
| ii. Report from Individual Experience Advisory Group | |
| iii. Report from Health Plan Advisory Group | |
| iv. Public comment | |
| v. Vote | |
| c. Updates from Advisory Group on Broker Relationship | |
| i. Report from SHOP Advisory Group | |
| ii. Public comment | |

Break 10:15 -10:30 AM

- d. Update from Advisory Group on Navigator Program
 - i. Report from Individual Experience Advisory Group
 - ii. Public comment
- e. Update on Certification Areas

4. User Interface Update 11:15 - 11:30 AM

5. **Adjourn** 11:30 AM

MEETING INFORMATION

The order in which agenda items are considered may be subject to change. Public comment is taken on action agenda items. Prior to making your comments, please state your name for the record and identify any group or organization you represent. Depending on the number of individuals wishing to address the board, the chair may establish specific time limits on presentations.

Materials available for this meeting are posted on the website at:
<http://www.getcoveredco.org/Resources/Board-Meeting-Notes/Upcoming-Meetings>

Check the website for agendas, minutes, background materials, and to confirm meeting times and locations.

The Board meeting will be available via audio. The new call in # is:

319-279-1000

Pin is 8559663#

FOR THE AUDIENCE CALLING IN PLEASE **DO NOT PUT THE CALL ON HOLD** AT ANY TIME DURING THE CONFERENCE. PLEASE **PUT YOUR PHONES ON MUTE** DURING THE CALL UNLESS YOU WISH TO SPEAK DURING PUBLIC COMMENT.