



PRIVACY & SECURITY OFFICE ANNUAL BOARD PRESENTATION 2018 –

Michael Stephen, Privacy and Security Officer

PSO Vision and Mission

Vision

The PSO fully supports the Connect for Health Colorado mission to increase access, affordability, and choice for individuals and small employers purchasing health insurance in Colorado.

Mission

The mission of the PSO is to manage risk and seek out opportunities for improvement while complying with regulatory, contractual, and internally developed requirements and policies. We accomplish this mission by continuous review of process, procedure, systems, and projects and by safeguarding the confidentiality, integrity, availability, and privacy of Exchange data and systems.

PSO Strategy for 2018 included Three Key Goals > Most goals were met

Goals	Objectives	Operations
Maintain current Security/Privacy Programs; Operationalize activities	<ul style="list-style-type: none"> ➤ Create strategy/plan activities ➤ Manage process and deliver all ATC & IRS artifacts that are required for 2018 	<ul style="list-style-type: none"> ➤ Maintain and improve incident response (see note) ➤ Update policies, procedures, guidelines ➤ Update security/privacy training ➤ Execute all Security Compliance Schedule activities
Support COHBE business projects / strategy	<ul style="list-style-type: none"> ➤ Align with business and support all projects ➤ Critical projects included: New Eligibility System and Salesforce Transformation 	<ul style="list-style-type: none"> ➤ Work with CGI and other partners to improve delivery of security program ➤ Create and implement missing procedures
Manage security audit activities, improve compliance	<ul style="list-style-type: none"> ➤ Work with partners to maintain or improve current level of compliance ➤ Continually mature the overall program 	<ul style="list-style-type: none"> ➤ Manage audit activities and effectively communicate results

Notes:

No significant security incidents or privacy breaches occurred in 2018.

PSO Core Functions

The following are the core functions being performed throughout the year:

- Security Program – maintain program and responsible for security controls
- Privacy Program – maintain program and responsible for privacy controls
- Incident Response – lead security incident and privacy breach preparation and response efforts
- Compliance – manage multiple compliance programs
- Audit – lead planned and unplanned audit activities
- Business and Technology Project Support – involved in almost every project; performing security and privacy analysis and providing recommendations