End to End Process for Medical Assistance

Connect for Health CO

Eligibility Rules Engine
Payload
Shopping
Enroll
1095

Case Processed
Data Received
Enroll
Renewal

CBMS
Shared responsibility

CONNECT for HEALTH COLORADO®
**Payload Processing**

3.8M payloads generated in last 12 months

Accounts matched

3.23M unmatched payloads identified

Medicaid/CHP+ approved identified

1.13M payloads not Medicaid/CHP+ approved

De-duplicated

678K files contain potential eligible but not enrolled

Customer takes action

- 85% of payloads are cases unknown to C4
- 65% of payloads contain Medicaid-only cases
- 40% of payloads are duplicate Case IDs
- 60% of remaining payloads are QHP-only

Customer enrolled

Approximately 15% of payloads match an existing account. 570,000 payloads

Up to 15% do not contain changes

If payload contains changes, eligibility and demographic information can be updated