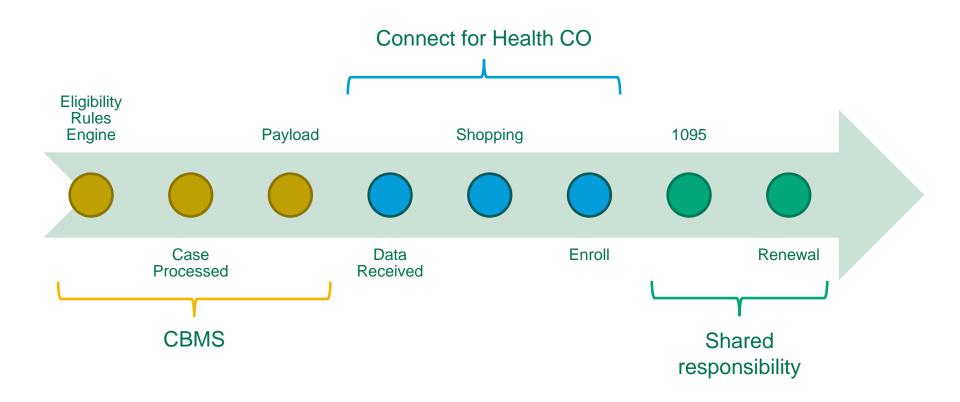
End to End Process for Medical Assistance





Payload Processing

CBMS case processed 🦪

3.8M payloads generated in last 12 months

Accounts matched 🦪

85% of payloads are cases unknown to C4

3.23M unmatched payloads identified

Medicaid/CHP+ approved identified \mathfrak{Q}

65% of payloads contain Medicaid-only cases 1.13M payloads not Medicaid/CHP+ approved

De-duplicated ♥

40% of payloads are duplicate Case IDs

678K files contain potential eligible but not enrolled

Customer takes action **2**



60% of remaining payloads are QHP-only

Customer enrolled

Approximately 15% of payloads match an existing account. **570,000** payloads

Up to 15% do not contain changes

If payload contains changes, eligibility and demographic information can be updated

