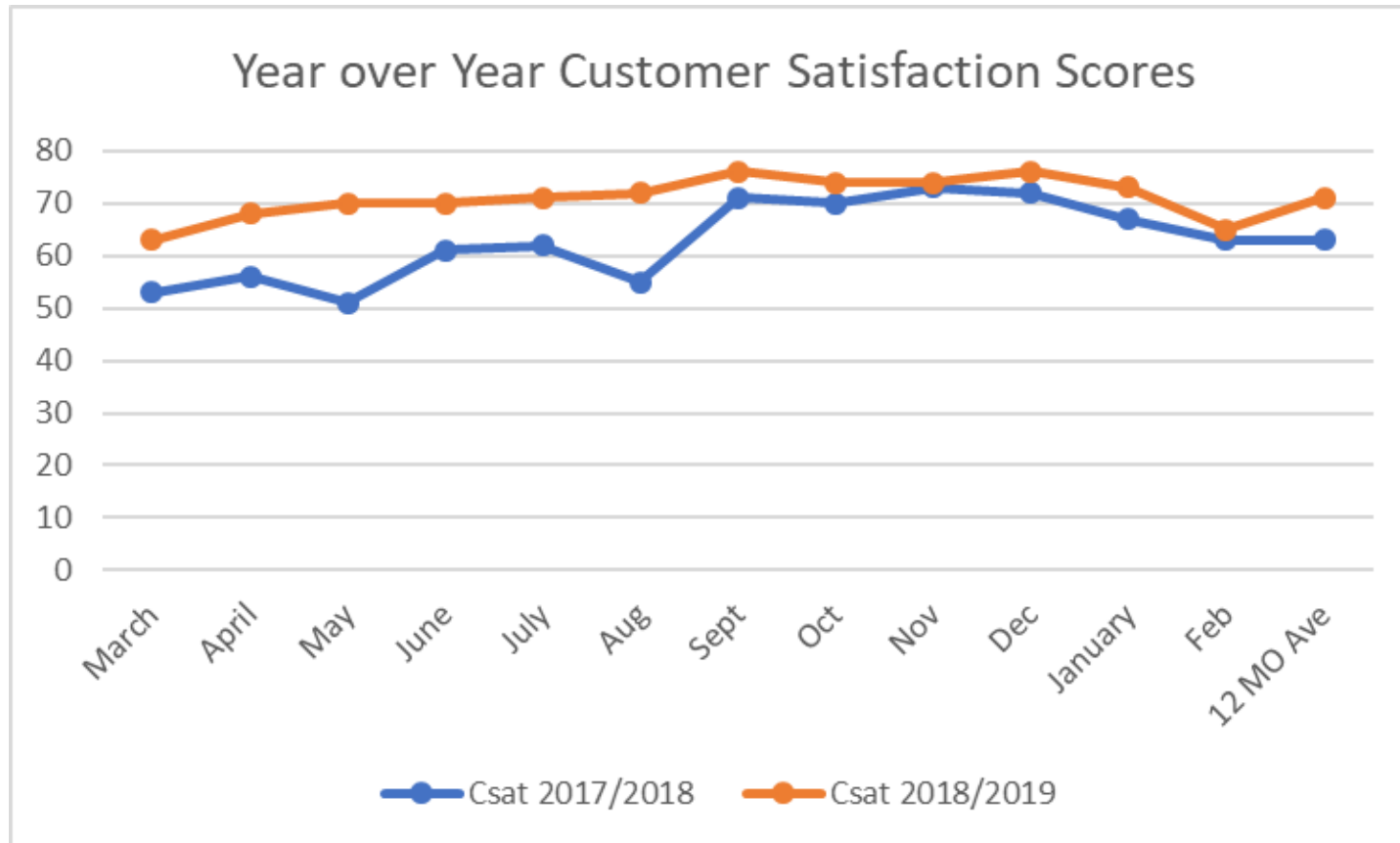


Service Center Updates



*CSat "Top Box" Industry average 65.29%

*(Benchmark Portal, Contact Center Industry Benchmark Report – September 2017)