

Finance & Operations Committee Meeting Minutes
March 25, 2019
9:30 AM – 11:30 AM

Board Members Present: Tom Massey and Nathan Wilkes

Staff Present: Brian Braun, Leslie Chadwick, Kelly Davies, Beth Deines, Kelly Guthner, David Hague, Carolyn Pickton, Jackie Sanderson and Ezra Watland

I. Welcome & Introductions

Nathan Wilkes called the meeting to order at 9:30 a.m., welcoming everyone in attendance.

The February committee meeting minutes approval was postponed to the next committee meeting.

II. Executive Session

No Executive Session was called, as there were not enough voting board members for a quorum

III. Procurement Update

Staff is requesting board approval to contract with CGI for design and development services. This extension will provide the needed CGI resources to assist with system modernization in accordance with the technology roadmap. This contract will provide development resources from May 1, 2019 through January 3, 2020. The total commitment under this extension shall not exceed \$1,865,000.

This request will be brought before the board during the April board meeting for further review and a vote.

IV. FY 2019 Audit

During the previous year the board made a request for staff to seek bids from auditing firms for the fiscal year (FY) 2019 financial audit, single audit, Programmatic Audit and the organization's tax return. Five firms provided bids, which the finance department is currently analyzing and will have a decision on a preferred firm or firms by the April board meeting.

A request will be made during the April board meeting for the board to approve the selected firm(s).

V. FY 2020 Budget Process

Staff reviewed the fiscal year (FY) 2020 budget planning process with the committee.

A proposed budget will be submitted to the Finance and Operations Committee for the April committee meeting.

Any changes submitted by the committee will be made and the updated proposed budget will be submitted to the full board during the May board meeting.

Requested revisions from the board will be added and the budget will be presented for final approval during the June board meeting.

Key factors impacting the fiscal year 2020 budget include:

- Enrollment impacts due to current legislation and regulatory changes
- Implementation of technology roadmap – higher level of capital expenditures
- Service center RFP impacts
- Duplicative operational expenses during transitional “roadmap” period
- Additional operational resource needs for CBMS applications if no technology fix for next OE
- Increased call volumes due to manual verifications
- Continued support for marketing and assistance network
- Positive cash flows from operations

VI. End of OE Report

Staff presented the Open Enrollment Report for Plan Year (PY) 2019.

Highlights include:

- \$117 average net premium after tax credit
 - \$107 in Rural Counties
 - \$122 in Urban Counties
- 76% of customers are receiving financial help for 2019
- 170,741 submissions for medical insurance
- 10% reduction in overall call volume to the Customer Service Center

VII. Public Comment

There were none.

VIII. Adjourn

Meeting adjourned at 9:45 a.m.

Respectfully submitted,

Nathan Wilkes
Committee Chair