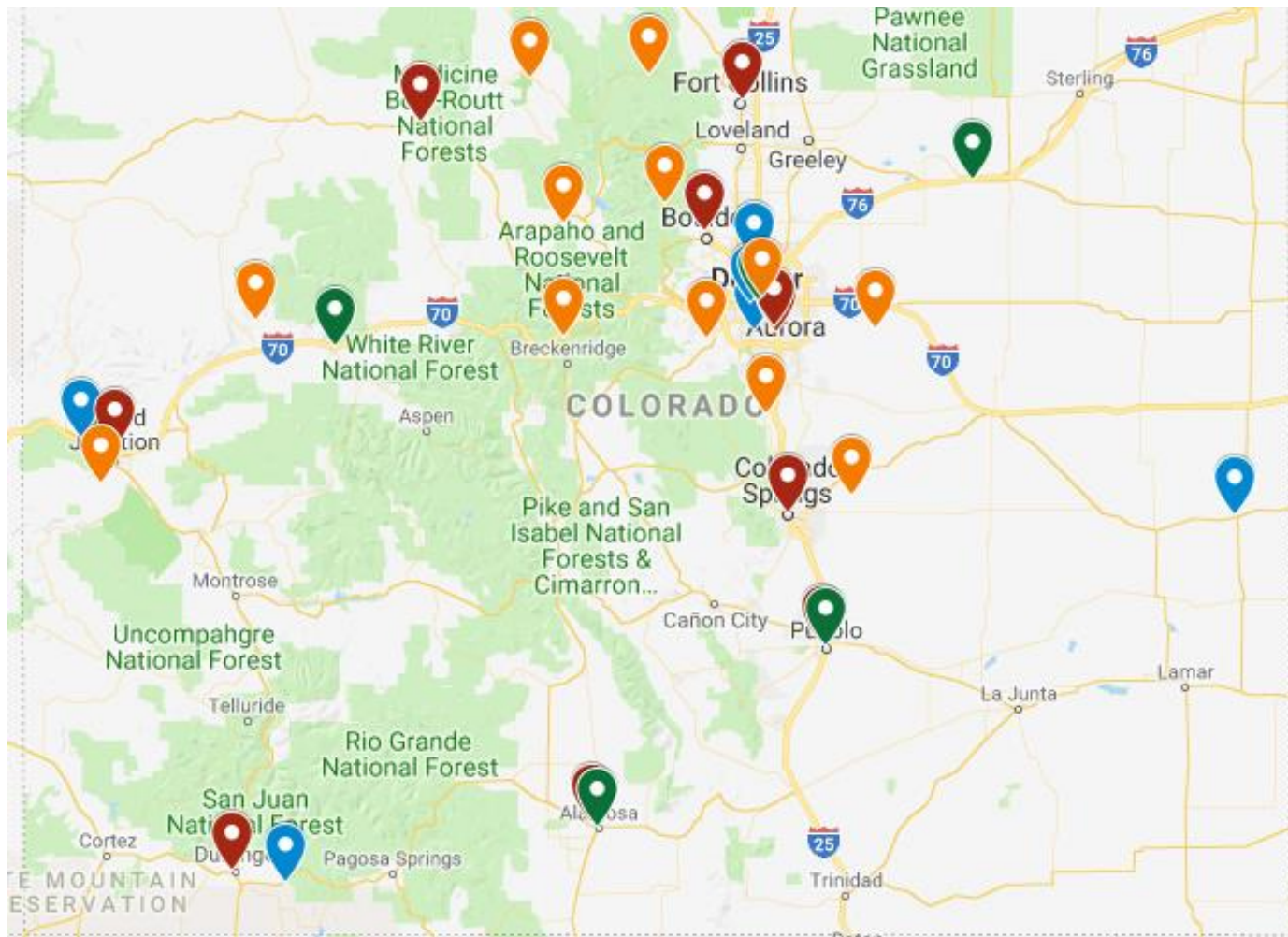




COUNTY ENGAGEMENT UPDATE

Connect for Health Colorado Board Advisory Group
Wednesday March 27, 2019

Statewide County Engagement Map



-  County Partners
-  Regional Directors Meetings
-  NES trainings
-  CBMS trainings

Partnering with Colorado Counties

CBMS Transformation Change Management and Communications Workgroup County Subcommittee

- **Participants:** Mesa, Summit, Boulder, Denver, Garfield

Connect for Health Colorado County Stakeholder Group

- **Participants:** Douglas, El Paso, Grand, Jackson, Jefferson, Denver, Larimer, Arapahoe, Boulder

Code for America – Colorado Pilot Program

- **Participants:** Governor's Office of Information Technology (OIT), Department of Health Care Policy and Financing (HCPF), PEAK Outreach Initiative, the Lieutenant Governor's Office and Connect for Health Colorado

Colorado Regional Human Services Directors Meetings

- **Participants:** All 64 county human services directors

Partnering with Colorado Counties

Client Integrated Project Team (IPT)

- **Participants:** Colorado Department of Human Services (CDHS), Counties, Community Stakeholders/ Clients, HCPF, OIT, PEAK Outreach Initiative and Connect for Health Colorado

User Integrated Project Team (IPT)

- **Participants:** OIT, CDHS, HCPF, Counties, PEAK Outreach Initiative, Staff Development Center, Medical Assistance Sites and Connect for Health Colorado

Communicating with Colorado Counties

Connect for Health Colorado provides regular email updates to all 64 counties through:

- Colorado Human Services Directors Association email communication
- CBMS email communication
- HCPF County Connect Newsletter
- Staff Development Center communication

Training Colorado Counties

- Total number of in-person training hours delivered: **27**
- Total number of individuals trained in-person and virtually: **2998**
- Average percent enrollment change from OE5 to OE6 in counties that participated in in-person trainings: **10% increase**
- Quotes from trainees:
 - *“All of the information was helpful. I feel I can process med cases more effectively and give the client more detailed information now.”*
 - *“Wonderful training. I appreciate you training eligibility technicians, this is GREATLY needed.”*
 - *“Very informative training. It gave me a solid insight on Connect for Health Colorado and how and why we partner with them.”*

HCPF County Incentives Program

The Department of Health Care Policy and Financing, in conjunction with county partners, identifies goals, benchmarks, and deliverables that are tied to county performance including training hours. If counties meet the requirements of the incentives, they are paid additional funds up to their current local share.

- Total number of Connect for Health trainings that are available to county workers as part of the HCPF County Incentives program: **3**
- Total number of Connect for Health Colorado training hours that are available to county workers as part of the HCPF County Incentives program: **5**

Future Engagement Opportunities with Colorado Counties

- Partnering with County Workforce Centers: Boulder County Workforce Center, Rural Resort and Northwest Colorado Workforce Sub- Areas
- To date, county engagement has been focused on training county workers on eligibility and enrollment
 - Where do we go from here?
 - How can we expand county engagement to go deeper than eligibility and enrollment training?