



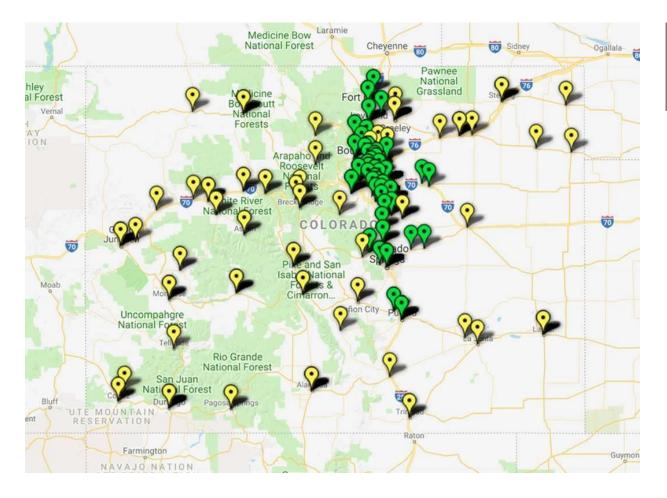
BROKER AND ASSISTER CERTIFICATION UPDATE

## 2019 Certification Statistics

| Channel   | 2019 Certification | 2018 Certification |
|-----------|--------------------|--------------------|
| Brokers   | 663                | 764                |
| Assisters | 385                | 405                |
| Total     | 1048               | 1169               |



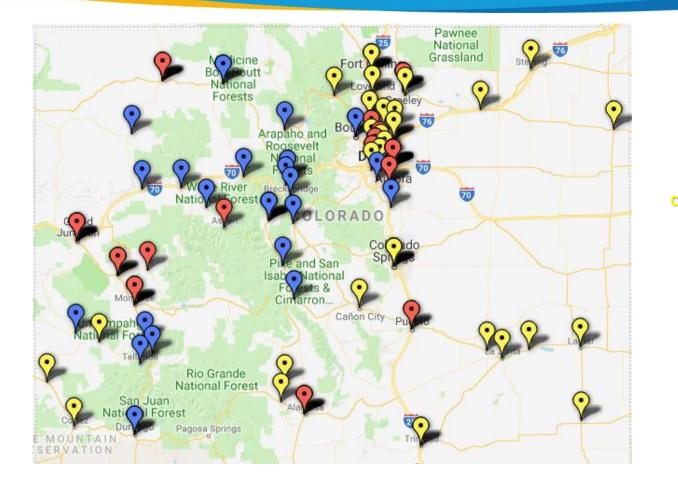
## Statewide Broker Snapshot



Green = Urban Yellow = Rural



## **Customer Assistance Snapshot**



Assistance Site CAC Designated Organization Enrollment Center

