



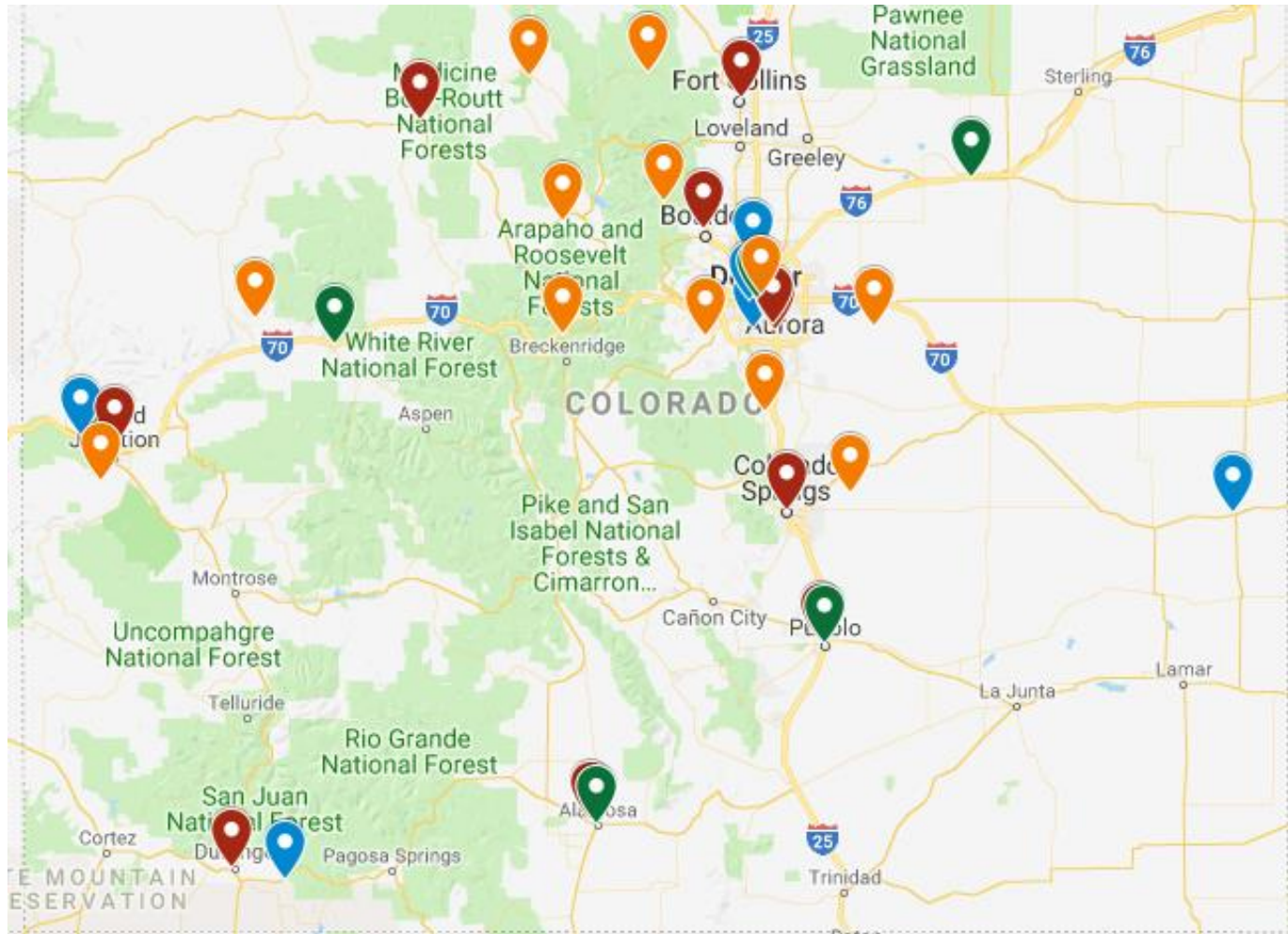
COUNTY ENGAGEMENT SUMMARY

Connect for Health Colorado Board Policy Committee
Monday September 24, 2018

Strategic Plan

- County engagement work advances the following goals of the 2017-2020 Strategic Plan:
 - Goal 1: Advocate to improve access to coverage in areas of rural Colorado.
 - Goal 2: . Maximize the number of consumers and employers who shop and enroll through the health insurance marketplace, and apply for available financial assistance.
 - Goal 3: Improve the ability of customers to attain and retain the right coverage for their needs.

Statewide County Engagement Map



-  County Partners
-  Regional Directors Meetings
-  NES trainings
-  CBMS trainings

Partnering with Colorado Counties

CBMS Transformation Management and Communications Workgroup County Subcommittee

- **Participants:** Mesa, Summit, Boulder, Denver, Garfield

Connect for Health Colorado County Stakeholder Group

- **Participants:** Douglas, El Paso, Grand, Jackson, Jefferson, Denver, Larimer, Arapahoe, Boulder
- Specifically, this group has participated in providing feedback on the new Connect for Health Colorado Notice of Actions created for the New Eligibility System and worked with the consulting group who assessed Connect for Health Colorado's Medical Assistance site and Service Center processes

Communicating with Colorado Counties

- Connect for Health Colorado provides monthly updates on four of the five Colorado Regional Human Services Directors meetings (North West, South East, San Luis Valley, Metro) and by request on the North East meeting
- Connect for Health Colorado provides regular email updates to all 64 counties through:
 - Colorado Human Services Directors Association communication
 - CBMS communication
 - Staff Development Center communication

HCPF County Incentives Program

The Department of Health Care Policy and Financing, in conjunction with county partners, identifies goals, benchmarks, and deliverables that are tied to county performance including training hours. If counties meet the requirements of the incentives, they are paid additional funds up to their current local share.

- Total number of Connect for Health trainings that are available to county workers as part of the HCPF County Incentives program: **3**
 - **Connect for Health Colorado CBMS Income training**
 - **Connect for Health Colorado Background and CBMS Entry**
 - **Connect for Health Colorado's New Eligibility System Webinar for CBMS End Users**
- Total number of Connect for Health Colorado training hours that are available to county workers as part of the HCPF County Incentives program: **5**

Trainings

- Total number of trainings provided:
 - 10 in-person
 - 1 recorded webinar
- Total number of county workers trained: 1,326
- Quotes from trainees:
 - *“All of the information was helpful. I feel I can process med cases more effectively and give the client more detailed information now.”*
 - *“Wonderful training. I appreciate you training eligibility technicians, this is GREATLY needed.”*
- Future trainings:
 - 4 live NES webinars scheduled for September and October 2018
 - Recorded NES webinar posted to SDC website
 - “Connect for Health Colorado Background and CBMS Data Entry” in-person training is still being offered