

BOARD MEETING DATE:

SUBJECT: PROCUREMENT APPROVAL REQUEST

PREPARED BY: BRIAN BRAUN, CFO AND KELLY DAVIES, DIRECTOR OF PRODUCT DEVELOPMENT

Proposed Action:

Board Approval to extend CGI technology maintenance & operation (M&O) and enhancement/development services for 7 months through January 2019. This partial year renewal will provide for better alignment of renewal dates with the other technology contracts. The end date of January is timed with the end of the open enrollment period which provides insights both financially and programmatically into the needs for the next contracting period.

Summary:

Requesting approval to proceed in renewing the technology services provided by CGI for 7 months (July 2018 – January 2019). The services being extended include the maintenance and operations of the marketplace along with the design, development, coding, testing and implementation of enhancement/compliance projects. **The total estimated cost for these services for the 7 months is not to exceed \$3,566,000**, which is a slight increase (1%) from the current year average monthly cost. 80% of the cost is for ongoing maintenance and operations and the remaining 20% is set aside for discretionary projects identified and directed by C4HCO. These percentages are consistent with the current mix of services. The scope of M&O services is similar to the current year. The C4HCO directed project work will be focused on the next open enrollment period with significant improvements on self-service, automation of processes and further development around data integrity and an improved user experience supporting the new eligibility system. These improvements are expected to have a positive impact on customer experience, costs and ultimately enrollments.

Staff Recommendation:

Staff recommends the approval of this request.

Procurement Compliance:

Procurement Exceeds \$150,000 (Federal)/\$250,000 (non-Federal) threshold: Yes

Procurement/Business Initiative is necessary or advisable: Yes – essential to ongoing marketplace operations

Type of procurement vehicle: Statement of Work to existing CGI MSA/Contract that expires June 2020

Need for RFP,RFI,RFS or similar: No, this is an extension of services under the current MSA – no change to the underlying technology platform. Vendor has in depth knowledge of systems and processes.

Funding Source:

Anticipate the use of general operating funds. Under certain circumstances, Federal funds may be used to reimburse the organization for a portion of these expenditures if related to Medicaid customers.

Supplemental Information: None