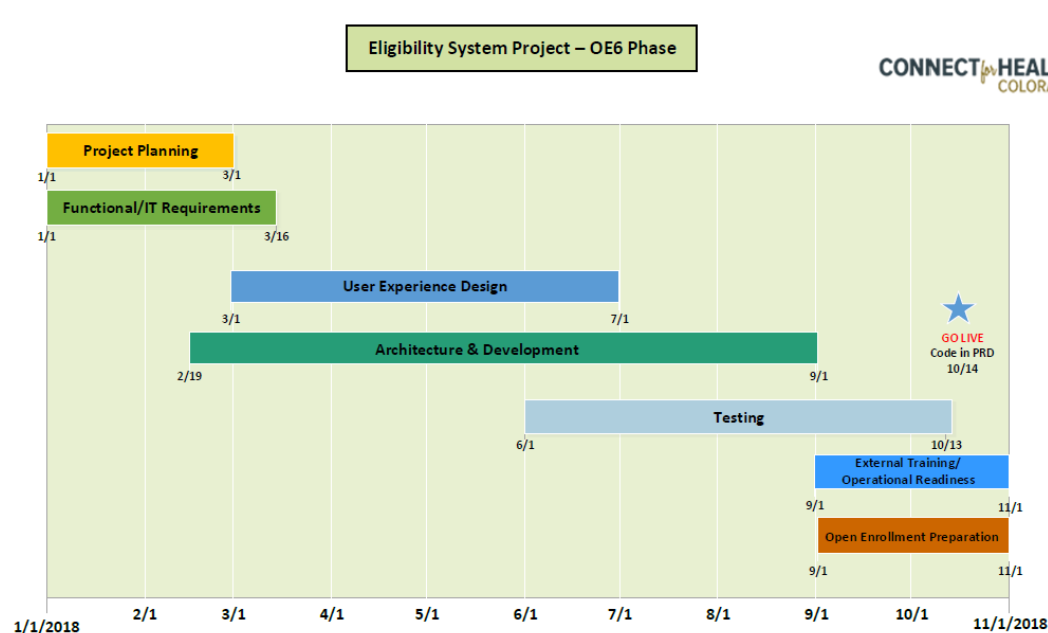


New Eligibility System – Key Activities and Timeline

Key activities completed since the last board meeting:

- Continuing to refine the screens by leveraging feedback from stakeholders and consumer testing. Currently 24 screens have been designed and developed.
- Continuing development of eligibility rules. 25% of the rules are developed and being tested.
- Started development and testing of Spanish application.



New Eligibility System – Risks and Mitigation

- Risk: Salesforce Transformation release dates within weeks of open enrollment.
 - Mitigation: Increase in testing support and volume to identify any system defects prior to the system release.
- Risk: CMS approval for Salesforce Transformation project and Connect for Health’s eligibility application.
 - Mitigation: Partner with HCPF and OIT to confirm that NES related project work is not dependent upon/will not be impacted by Transformation and CMS approval timelines.
- Risk: Potential for scope changes due to the complexity of the project.
 - Mitigation: Explore additional technology options and opportunities to mitigate limitations. Could result in cost and timeline changes.
- Risk: State partners not able to accommodate full Connect for Health scope request.
 - Mitigation: Determine scope and customer experience impact and create the training curriculum for the C4 Support Staff and communications message to the C4 users. Explore additional C4 functionality impacts to mitigate.