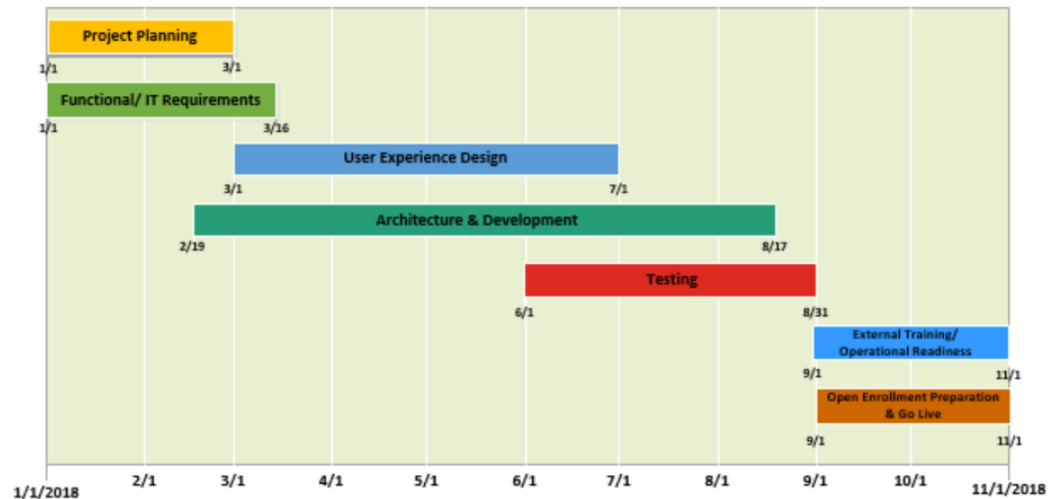


New Eligibility System – Key Activities and Timeline

Key activities completed since the last board meeting:

- Connect for Health completed design for a majority of the NES application.
- Completed user testing of new screens.
 - Goal was to address if the application and questions were easy to understand, language was clear and screen flow approachable.
 - 96 private insurance participants
 - Participants from 46 counties in Colorado
 - 40% of participants had explored eligibility for financial help
 - 36% of participants were the decision maker for the family and the remainder were shopping for an individual plan



New Eligibility System – Risks and Mitigation

- Risk: Salesforce Transformation release dates within weeks of open enrollment.
 - Mitigation: Increase in testing support and volume to identify any system defects prior to the system release.
- Risk: CMS approval for Salesforce Transformation project and Connect for Health’s eligibility application.
 - Mitigation: Partner with HCPF and OIT to confirm that NES related project work is not dependent upon/will not be impacted by Transformation and CMS approval timelines.
- Risk: Potential for scope changes due to the complexity of the project.
 - Mitigation: Explore additional technology options and opportunities to mitigate limitations. Could result in cost and timeline changes.
- Risk: State partners not able to accommodate full Connect for Health scope request.
 - Mitigation: Determine scope and customer experience impact and create the training curriculum for the C4 Support Staff and communications message to the C4 users. Explore additional C4 functionality impacts to mitigate.