

Finance & Operations Committee Meeting
Connect for Health Colorado
May 21, 2018
9:30 AM – 11:30 AM

I. Welcome & Introductions		Nathan Wilkes	9:30 – 9:35 AM
a. Approval of the Minutes			
II. Contract Extension	<i>Discussion & Recommendation</i>	Brian Braun, Kelly Guthner & Kelly Davies	9:35 – 10:05 AM
III. Auditor Approval	<i>Decision</i>	Brian Braun	10:05 – 10:20 AM
IV. Procurement Policy	<i>Discussion</i>	Brian Braun	10:20 – 10:35 AM
V. Internal Audit	<i>Update</i>	Brian Braun & Arba Robinson	10:35 – 10:50 AM
VI. Customer Service	<i>Update</i>	Claudia Farnham-Wittner	10:50 – 11:00 AM
VII. Complaints Reporting	<i>Update</i>	Alan Schmitz	11:00 – 11:15 AM
VIII. Public Comment			11:15 – 11:30 AM
IX. Adjourn			11:30 AM