

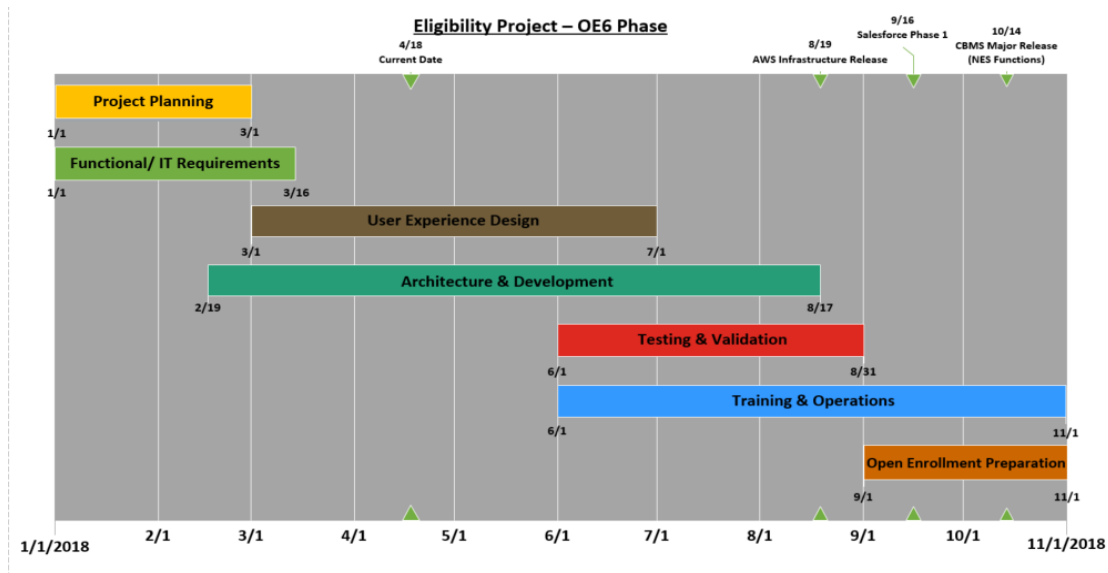
New Eligibility System – Timeline and Update

Key Activities Last Month:

- User interface implementation and style guide created
- Stakeholder interviews with UI/UX consultant completed and findings presented

Key Activities Next Month

- New application screens being designed and developed
- Testing of new application screens on consumers to validate research and identify gaps
- Development of eligibility rules engine
- Ongoing design sessions with HCPF and OIT on changes in CBMS/PEAK



New Eligibility System – Risks and Mitigation

- Risk: Salesforce Transformation release dates within weeks of open enrollment.
 - Mitigation: Increase in testing support and volume to identify any system defects prior to the system release.
- Risk: CMS approval for Salesforce Transformation project and Connect for Health’s eligibility application.
 - Mitigation: Partner with HCPF and OIT to confirm that NES related project work is not dependent upon/will not be impacted by Transformation and CMS approval timelines.
- Risk: Potential for scope changes due to the complexity of the project.
 - Mitigation: Explore additional technology options and opportunities to mitigate limitations. Could result in cost and timeline changes.