

***Policy Committee Meeting Minutes***  
*Connect for Health Colorado Meeting Room*  
*East Tower, Suite 1025*  
*3773 Cherry Creek N Dr., Denver, CO 80209*  
***September 25, 2017***  
***3:30 PM – 5:30 PM***

**Board Members Present:** Adela Brennan-Flores, Jay Norris, Sharon O’Hara, Marc Reece.

**Staff Present:** Brian Braun, Traci Butzen, Kelly Davies, Claudia Farnham-Wittner, Kate Harris, Kevin Patterson, Arba Robinson and Alan Schmitz

**I. Welcome and Introductions**

Sharon O’Hara chaired the Policy Committee Meeting and called the meeting to order at 3:30 p.m., welcoming those in attendance, both in-person and on the phone. The August Policy Committee minutes were voted on and approved.

**II. Updates**

**a. Colorado Department of HealthCare Policy and Financing (HCPF)**

No updates.

**b. Division of Insurance (DOI)**

Matt Mortier, Director of Compliance at the Colorado Department of Regulatory Agencies offered the following updates:

- There will be a high-risk health cost meeting for Senate Bill 300, it will be held on Wednesday, September 27<sup>th</sup> at 1:30 pm. The purpose of the meeting is to discuss options around reinsurance possibilities. A state retained actuary will present an analysis to stakeholders.

**III. Board Advisory Group Update**

Sharon O’Hara, Policy Committee Chair and Jo Hubchik, Board Advisory Group Co-Chair, gave an overview of the conversation around the pros and cons of consumer centered benefit designed plans during the August 20, 2017 Board Advisory Group meeting. Points of the general overview considered are:

- *Limit the number of plans per carrier, offered to customers to anywhere between 3 and 15 per carrier to help avoid consumer confusion when choosing plans that best meet their needs.*
- *Create more consistency in plan designs that would also incorporate needs for rural communities.*

**IV. Legislative Update**

Kate Harris, Policy and External Affairs Director, gave the following legislative updates:

- Children’s Health Insurance Program (CHIP)
  - There is not enough Bipartisan agreement in the Senate to pass funding for the program before the end of the month.

- Colorado has enough funding to continue with the program through the first quarter of 2018.
- Bipartisan Individual Market Stabilization bill
  - No bill text released.
  - Chairman Jim Alexander released a statement saying they were going to postpone due to the Graham-Cassidy movement.
- Graham-Cassidy bill
  - Under the reconciliation rule, the bill must be voted on in the Senate no later than midnight on September 30<sup>th</sup> in order for the bill to pass with a 51 vote majority.

#### V. Open Enrollment Update

The committee received an update on open Enrollment 5 (OE5), including contingency plans for several scenarios:

- Cost sharing Reduction (CSR) funding/removal
- Changes in broker participation
- CHIP funding possibilities
- Individual market bipartisan stabilization bill
- Potential for late rate changes
- Graham-Cassidy repeal bill

#### VI. Broker Contingencies

Ms. Harris gave a report out on planned contingencies for brokers leaving the Marketplace:

- Recertification is ongoing and closes 10/29/17
  - Currently 375 brokers have completed training.
  - Estimated 700+total will recertify.
- Additional support: confirmed
  - Phone access to Medical Assistance (MA) Site for a subset of assisters and counties for quicker case fixes.
  - Targeted enrollment center planning for brokers and assisters to cover high eligible-but-not-enrolled (EBNE) areas.
- Additional support: under consideration
  - Customers of brokers not recertifying may be directed to nearby brokers via the broker lead tool.
  - Additional support to the Assistance network through re-allocation of leftover grant funds. Conversations are still on-going.
  - Potentially extending service center hours during high-volume times.

#### VII. Complaint Process

Connect for Health Colorado adopted a Complaint Processing Procedure on September 1, 2017 and is working to implement the various tasks necessary to meet the recommendations of independent reviewers. The Board had previously adopted a Policy with respect to complaints enumerating guiding principles. The Procedure is intended to be consistent with the Board's guiding principles and received recommendations.

**VIII. Public Comment**

There was no public comment.

Meeting adjourned at 4:37 p.m.

Respectfully submitted,

Sharon O'Hara  
Policy Committee Chair