



# ORACLE SUPPORT CONTRACT

September 12<sup>th</sup>, 2016

# How is Oracle used at Connect for Health CO

Oracle provides many of the software products on which the Marketplace operates

- Oracle Database – Securely stores our enrollment, eligibility data
- Oracle DataGuard – Ensures Disaster Recovery
- Oracle Healthcare Adapter / B2B – Integration with carriers
- Oracle Service Oriented Architecture – Integration between PEAK, Financial Management and hCentive systems
- WebLogic – Runs hCentive application servers
- Oracle Identity Manager (OIM) – Single Sign On with PEAK

We have reviewed a 2-year purchase proposal from Oracle against feasible scenarios for our use of technology and other alternatives over the next five years

# We are requesting approval to execute a new support contract with Oracle

## Notable components of the proposed contract

- Requires a 2-year purchase commitment, year-to-year support agreement following
- Cost and cashflow neutral or better over each of the next two fiscal years including the purchase commitment
- Significant reductions in ongoing support costs after two years
- Brings forward the revert of the Unlimited License Agreement to a per-processor license from March 2017 to Sept 2016

## Impact on Exchange is limited

- Reduces the set of products down to those actually used
  - No impact to functionality or administration capability
  - Does not reduce our ability to innovate, introduce new functionality or take on more enrollments
- Removes the 500k user limit on Oracle Identity Manager
- Allows us to continue to use our highly virtualized environment with capacity to expand
- May require some changes to our server infrastructure to optimize processor licensing