



CHRONIC CARE COLLABORATIVE

-Advocating for the one in four chronically ill Coloradans

Alzheimer's Association, Colorado
Chapter

American Cancer Society Cancer
Action Network

American Diabetes Association

American Heart Association

American Liver Foundation, Rocky
Mountain Division

American Lung Association of
Colorado

Arthritis Foundation Rocky
Mountain Chapter

Brain Injury Alliance of Colorado

Can Do Multiple Sclerosis

Colorado AIDS Project

Colorado Coalition for the Medically
Underserved

Colorado Gerontological Society

Colorado Ovarian Cancer Alliance

Crohn's and Colitis Foundation of
America, Rocky Mountain Chapter

Easter Seals Colorado

Epilepsy Foundation of Colorado

Hep C Connection

Huntington's Disease Society of
America, Rocky Mountain Chapter

Komen Colorado

Leukemia and Lymphoma Society,
Rocky Mountain Chapter

Lupus Foundation of Colorado

March of Dimes, Colorado Chapter

Mental Health America of Colorado

Muscular Dystrophy Association

NAMI (National Alliance on Mental
Illness) Colorado

National Hemophilia Foundation,
Colorado Chapter

National Kidney Foundation of
Colorado, Montana and Wyoming

National MS Society, Colorado-
Wyoming Chapter

National Stroke Association

Parkinson Association of the Rockies

Rocky Mountain MS Center

Rocky Mountain Stroke Center

THRIVE: The Persons Living with
HIV/AIDS Initiative of Colorado

July 7, 2015

Connect for Health Colorado
Board of Directors

RE: Integration of the formulary look-up tool

Dear Members of the Board,

On behalf of the Chronic Care Collaborative (CCC), we want to thank you for the meeting we had with Connect for Health Colorado (C4) staff in April regarding the prescription drug formulary look-up tool.

We want to thank the Board and the staff of C4 for the significant work that has been done to better the shopping experience and increase transparency in health insurance costs. We encourage further improvements for transparency of health insurance costs by fully integrating the formulary look-up tool, including plan-specific cost sharing information, into the shopping experience.

Shopping for health insurance is complicated, especially for someone living with a chronic condition who must weigh many factors when picking a plan. For those living with chronic conditions being able to choose a plan that covers the prescription(s) recommended by your physician and knowing the patient cost-sharing requirements is as critical as choosing your doctor. Understanding cost-sharing structures in dollar ranges allows for consumers to make better, well-informed health insurance decisions. The Board recognizes that picking a plan that works for an individual, their family, and their budget can be difficult when accurate information is not available. Thus; we request that the formulary tool be improved to include the following elements:

- Distinguish whether drugs are covered by medical or pharmacy benefits
- Real time updates of formulary changes
- Hover over definitions of insurance terms
- Range of dollar amounts or real amount of cost-sharing requirements
- Prior authorization and step therapy information

We encourage the Board to consider the negative and long term effects that choosing the wrong health insurance plan can have on an individual's or family's budget and physical well-being. We request the Board to consider the importance of the formulary look-up tool and to integrate it into the shopping experience before the next open enrollment period.

The CCC strongly supports the C4 staff and Board for their dedicated work on creating, implementing, and continually improving our health insurance marketplace. We appreciate your consideration of full integration of the formulary look-up tool to increase transparency in costs and increase customer satisfaction within the marketplace. We look forward to continuing to work together to make Connect for Health Colorado a success for all Coloradans.

On behalf of the members of the Chronic Care Collaborative,