

Board Retreat Minutes

September 8, 2014

11:00am-4:00pm

2nd Floor - Connect for Health Colorado Building

Purpose

The primary purpose for the Board Retreat was to identify new ways to evolve and align Connect for Health's Board to ultimately deliver improved performance now and in the future. The primary objectives established were to:

- Create clarity and alignment regarding the role of the board
- Refine operating principles
- Surface and align on the big strategic issues that need to be addressed by the board
- Develop an action plan for ensuring board alignment

Meeting Attendees

Board Members

Board Chair, Sharon O'Hara, EVP, National Multiple Sclerosis Society – Colorado-Wyoming Chapter

Board Vice-Chair, Arnold Salazar, Executive Director, Colorado Health Partnerships, LLC

Board Secretary, Mike Fallon, MD, North Colorado Medical Center

Richard Betts, Owner, ASAP Accounting & Payroll, Inc.

Ellen Daehnick, Helliemae's (attended a portion of the meeting by phone)

Steve ErkenBrack, President, Rocky Mountain Health Plans

Eric Grossman, President and CEO, NextHealth Technologies

Gretchen Hammer, Executive Director, Colorado Coalition for the Medically Underserved

Nathan Wilkes, Founder and Principal Consultant, Headstorms, Inc. (not present)

Ex-Officio Members

Susan Birch, RN, MBA, Executive Director, Colorado Department of Healthcare Policy and Financing

Kevin Patterson, Deputy Chief of Staff and Chief Administrative Officer, Office of Colorado Gov.

Hickenlooper

Marguerite Salazar, Commissioner of Insurance, Colorado Department of Regulatory Agencies

Additional Attendees

Gary Drews, Interim CEO (attended a portion of the meeting by phone)

Mary Hobson, Executive Vice President, EFL Associates (attended a portion of the meeting)

Dan Cummings, Vice President, EFL Associates (attended a portion of the meeting)

Abby Curnow-Chavez, Partner, The Trispective Group

Rebecca Teasdale, Partner, The Trispective Group

Meeting Minutes

Summary of Strategic Alignment Review Findings

- An overview of Strategic Review findings was provided by Ms. Abby Curnow-Chavez; areas of clear agreement and points of meaningful differences among the board members and management were shared and discussed.

Board Structure

- The role of the board was further defined and directional alignment around the “Type of Board” Connect for Health wants to be moving forward was achieved.
 - The board would like to make an intentional shift to adopt the characteristics most commonly seen in Policy/Oversight and Engaged boards.
 - The role of Board Committees was discussed; further work is needed to refine and propose a new approach for how committees can work most effectively in the future.

Executive Director/CEO Profile and Search Process

- Ms. Mary Hobson and Mr. Dan Cummings from EFL Associates joined the meeting to review the CEO/Executive Director Search process and timeline.
- The board went through a process to identify and discuss the most critical “non-negotiable” experiences and competencies needed in the CEO/Executive Director profile.

Next Steps

- Due to an early adjournment of the board retreat, several key topics will be revisited in another session. These include: establishing a set of operating norms to guide boardroom interactions and defining the top strategic priorities for the board to focus their efforts and time.