



Marketplace Overview July 14, 2014

2014 Marketplace Objectives

- Continue development of the Marketplace and supporting systems:
 - To improve self-service and automation
 - To simplify the system architecture to reduce maintenance and support costs
 - To deliver remaining CMS requirements
 - To improve reporting and reconciliation capabilities
 - To provide improved tools for our external partners



2014 System Development Goals and Key Initiatives

| Technology Goals / Key Initiatives | Increase Self Service and Automation | Simplify Marketplace Architecture | Deliver Remaining CMS and IRS requirements | Improve Reporting and Reconciliation Capabilities | Better Support for External Partners | Comments |
|--|--|---|---|--|---|---|
| Shared Eligibility System | \square | \square | \square | | | On target for October 2014 launch |
| Implement Plan Management Module | V | V | | | V | On target for use in plan load and validation activities in August/September 2014 |
| Process Renewals and Redeterminations | | | $\overline{\checkmark}$ | | | Revising plan and approach due to recent regulatory changes |
| Implement hCentive R2.0 / 2.X | V | | V | V | V | On target for key new functionality in October / November 2014 and other items in early 2015 |
| Integrate Google Analytics | | | | | | On target for November 2014 |



Marketplace Version 2: What are we getting?

| Area | Key New Features | | |
|------------------------|--|--|--|
| Individual | Integration with Shared Eligibility Service (SES) Clearer paths for individuals (Financial Assistance vs Non-Financial Assistance) and employees Enhanced customer shopping experience Renewals and redeterminations 1095 reporting Online support for enrollment change processing | | |
| SHOP | Improved usability for employers and brokers Better visibility into status of employer enrollment activities 'Quick quote' function allows employers and brokers to view plan options and prices without having to complete enrollment Support reference plans Support for SHOP renewals | | |
| Agent (broker and HCG) | Integrated proposal system Improved transparency into process Support for additional functions being delivered for SHOP and individual portals | | |
| Service Portal | Support for additional functions being delivered for SHOP and individual portals | | |

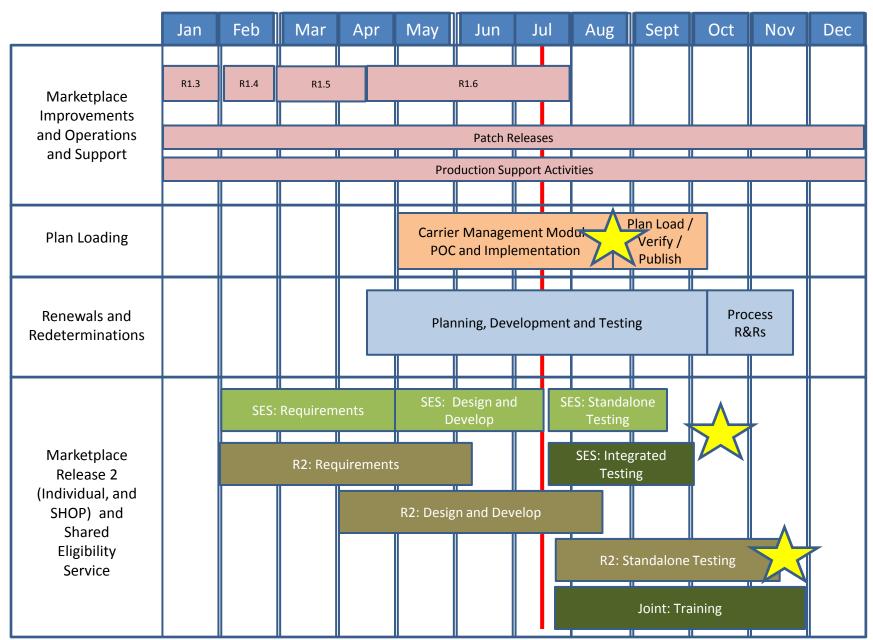


What is the Shared Eligibility System (SES)

- Single integrated application and shared rules engine used by both C4 and HCPF
 - Self-service application to determine eligibility for all Medical Assistance programs (i.e., Medicaid, CHP+, APTC/CSR, Catastrophic plan, or QHP)
 - Calculates maximum APTC amounts and CSR level where appropriate
 - Simplifies reconciliation between Medical Assistance programs
- Users will not need to log into multiple systems
- Shared verifications including calls to FDSH and other State data sources
- Shared eligibility noticing



Connect for Health Colorado – 2014 Marketplace Activities



DRAFT - Last Updated 7/8/14

Questions?

