



## *Office of Conflict Resolution and Appeals Update on Appeals*

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*May 12, 2014*

# Appeals as of 05/08/2014

<b>Open:</b>		<b>106</b>
	Informal Resolution Process	77
	Office of Administrative Courts	3
	Pending Withdrawal	26
<b>Closed:</b>		<b>115</b>
<b>Medicaid/CHP+ only Appeals</b>		<b>12</b>

# Categories of Appeals

- Varying or unique income
- Ineligible for Medicaid due to immigration status
- Population over 65 years old but do not qualify for Medicare and are under 100% FPL
- Future date change in minimum essential coverage
- Persons with income near or below 400% FPL who do not qualify for APTC due to rating area
- Other

# Next Steps

- Summer Appeals – Special Enrollment Periods
- Changes to the application and updates to the Federal Hub will mitigate:
  - Ineligible for Medicaid due to immigration status
  - Varying or unique income
  - Future date change in minimum essential coverage.
- Continued collaboration with Medicaid to improve process efficiency and communication channels