



**Special Meeting of the Board**  
*Connect for Health Colorado Meeting Room*  
*East Tower, Suite 1025*  
*3773 Cherry Creek N Dr., Denver, CO 80209*  
**May 22, 2017**  
**9:30 AM – 10:30 AM**

**Board Members Present:** Steve ErkenBrack, Davis Fansler, Adela Flores-Brennen, Jay Norris, Sharon O’Hara, Denise O’Leary, Marc Reece and Marguerite Salazar

**Staff Present:** Brian Braun, Luke Clarke, Dave Coren, Kelly Davies, Kate Harris, Caren Henderson, Judith Jung, Kevin Patterson, Alan Schmitz, Lisa Sevier, Ezra Watland and Tina Zelenko

**I. Welcome & Introductions**

Adela Flores-Brennan chaired the meeting and called the meeting to order at 9:30 a.m., welcoming everyone in attendance, both in-person and on the phone. The April Finance and Operations Committee meeting minutes were approved.

Ms. Flores-Brennan indicated that the first hour of the meeting would be a special meeting of the board (duly noticed as such) and acknowledged that a quorum of the entire board was in attendance.

**II. Board Approval**

Per the fiscal year (FY) 2018 Budget approval, there are four contracts that exceed the \$150,000 threshold and require full board approval in order to complete the procurement.

Customer Service Center Technology Procurement

Mr. Braun, reviewed the first board approval request to consolidate customer service center technology infrastructure and telecom services into the existing CGI customer service contract. Currently the telecom and technology service providers are directly contracted with Connect for Health Colorado. By moving these services to CGI the organization will reduce costs, by \$100,000 annually, and address service network and compliance risks. However, it was noted that as part of the cost reduction, the organization may contract directly with a telecom provider rather than using CGI to establish the relationship.

Best operational metrics will be included in the contract to ensure services will be delivered as contracted.

Ms. Flores-Brennan called for a motion to contract for up to \$1.95 MM over a 2-year period for technology infrastructure and telecom services.

Sharon O’Hara motioned for approval. Denise O’Leary seconded the motion.

Ms. Flores-Brennan called for discussion. There was no discussion.

Ms. Flores-Brennan called for public comment. There was no public comment.

Ms. Flores-Brennan called the motion to a vote. The motion was unanimously approved as follows:

**Yes:** Steve ErkenBrack, Davis Fansler, Adela Flores-Brennen, Jay Norris, Sharon O’Hara, Denise O’Leary and Marc Reece

**No:** None

**Abstain:** None

#### Technology Contract Extension

A procurement request was made to the Board for technology enhancement and maintenance & operation services to be provided by CGI for FY 2018. The services will support the maintenance and operations of the marketplace along with the design, development, coding, testing and implementation of enhancement/compliance projects. The total estimated cost for these services for the fiscal year is \$6,035,000 consisting of \$4,995,000 for ongoing maintenance and operations and \$1,040,000 for platform enhancements. Mr. Braun noted that there is some flexibility in the contract around ramping down activities or contract renegotiation if it becomes necessary due to the uncertainty around possible legislation and other issues that may occur throughout the next year.

Ms. Flores-Brennan called for a motion to contract with CGI for \$6,035,000 for FY 2017-2018 for extended technology enhancement and maintenance & operations services.

Ms. O’Leary motioned for approval. Ms. O’Hara seconded the motion.

Ms. Flores-Brennan called for discussion. A request was made for CGI to present a previous and current work and project overview to the Finance & Operations Committee members

Ms. Flores-Brennan called for public comment. There was no public comment.

Ms. Flores-Brennan called the motion to a vote. The motion was unanimously approved as follows:

**Yes:** Steve ErkenBrack, Davis Fansler, Adela Flores-Brennen, Jay Norris, Sharon O’Hara, Denise O’Leary and Marc Reece

**No:** None

**Abstain:** None

#### Assistance Network Procurement

Mr. Braun made a request to the Board for approval to proceed with an annual renewal for contracting with the assistant network grantees. This approval is specifically for grantees that will receive funds in excess of \$150,000.

Ms. Flores-Brennan called for a motion to approve contracting with the assistance network sites for FY 2018 up to \$2,075,000.

Davis Fansler motioned for approval. Jay Norris seconded the motion.

Ms. Flores-Brennan called for discussion. There was no discussion.

Ms. Flores-Brennan called for public comment. There was no public comment.

Ms. Flores-Brennan called the motion to a vote. The motion was unanimously approved as follows:  
**Yes:** Steve ErkenBrack, Davis Fansler, Adela Flores-Brennen, Jay Norris, Sharon O’Hara, Denise O’Leary and Marc Reece  
**No:** None  
**Abstain:** None

Consolidation of C4B Contracting

The staff is requesting approval to proceed with the contracting of C4B services to support the continued design, development, coding, testing and implementation of the Quick Cost and Plan Finder Tool and the consolidation of maintenance and operation services with C4B for previously developed licensed tools. Total costs associated with this request are estimated to be \$558,000.

Use of the Quick Cost and Plan Finder Tool is anonymous. The tool is meant to give users an estimate of what their tax credit and total out of pocket costs will be. This is calculated through the All Players Claims Data Base integrating with the chosen plan and includes the average cost for prescriptions as applied to the plan.

Ms. Flores-Brennan called for a motion to approve Connect for Health Colorado to contract with C4B Services for software enhancement, maintenance and operations for FY 2018, for a total consolidated cost of \$558,000 recognizing that the costs are individually broken out in separate Statements of Work.

Ms. O’Leary motioned for approval. Ms. O’Hara seconded the motion.

Ms. Flores-Brennan called for discussion. There was no discussion.

Ms. Flores-Brennan called for public comment. There was no public comment.

Ms. Flores-Brennan called the motion to a vote. The motion was unanimously approved as follows:  
**Yes:** Steve ErkenBrack, Davis Fansler, Adela Flores-Brennen, Jay Norris, Sharon O’Hara, Denise O’Leary and Marc Reece  
**No:** None  
**Abstain:** None

**III. Adjourn**

Special Board Meeting adjourned at 10:31 a.m.

Respectfully submitted,

Adela Flores-Brennan  
Board Chair