

## RFP 2014-01 Q&A

1. **The RFP was issued January 28, 2014 and responses are due February 7, 2014. Is there an urgent issue driving the short timeframe (11 days)?**

Yes, we are on a tight timeframe to design the next version of the application. Design discussions will start with our technology vendors in February; therefore, we want to bring the resource on board as soon as possible to help coordinate stakeholder feedback concurrently with the early design sessions.

2. **Who developed the first (current) version of the shared application?**

Connect for Health Colorado and the state Medicaid Agency each developed their own online experiences and worked to align on collecting similar data elements. The paper application was developed together and is used by both partners in the field today. The next online experience may be branded separately, but the vision is to use the exact same logic and flow by calling to the same application service no matter what website is accessed (Connect for Health CO or Medicaid's website through PEAK).

3. **Notwithstanding the need for a new application, is the Agency happy with work done to create the current application?**

Both agencies want to keep some existing functionality and design features from the current version, but recognize there are a lot of features and functions we want to change or add for the second version.

4. **Is the company or organization that developed the first application expected to bid on the current RFP, or has their bid already been received?**

Yes, the same technology vendors that built the state and C4HCO systems will be responsible for the next build and implementation this year.

5. **All things (price, quality of proposal etc.) being equal, would this first company be likely to be awarded this contract?**

Yes, see answer above (4)

6. **Are there specific towns, cities, counties, Medical assistance sites where you would like stakeholder meetings to be held? If yes, please list these locations.**

We would like to have a stakeholder feedback process that involves people from all over the state. Given the short time frame it may be difficult to travel all around the state in person, although proposals to travel will be considered. We are open to getting statewide participation through webinars and other electronic means. Regional breakouts would include: western slope, eastern plains, Denver-metro, Northern CO, Southern CO and mountain/resort towns. We also want to make sure certain perspectives are represented (e.g. disabled community, Hispanic community, etc).

- 7. Given that there will likely be stakeholder meetings held throughout the state, is there a minimum number of stakeholders you would like to participate in these meetings?**

We have found that offering people an incentive increases attendance at such meetings. Does the Agency have a dollar value in mind for such an incentive, and should this cost be included in the proposal? I don't think this will be possible with our federal grant funds. Food/beverages and meeting accommodations can be covered. These expenses should be included in the proposal.

- 8. Will the agency help the contractor identify people to take part in the stakeholder meetings? If so, will the Agency provide the contractor with contact information for these people?**

Yes and yes

- 9. Will the Agency employ its own IT staff or employ a second contractor for IT/software/technology components of the new-shared application? Or is the contractor expected to provide the back-end IT work involved in creating and utilizing an online application?**

Our technology vendors will be responsible for the IT/software/technology components based on the requirements we give them for this project. The stakeholder feedback will inform the requirements.